# Emergency Department Financial Policy

This policy is intended to establish the amount to be collected before services are rendered and upon discharge from the Emergency Department at USA Health University Hospital.

Patients are examined upon arrival to the Emergency Department by the triage nurse. The triage nurse will make the determination as to the classification of the patient's condition to determine priority for services according to level of severity. A Licensed Independent Practitioner (LIP) will perform a medical screening examination (MSE) on all patients according to the triage order of severity. If the examining LIP determines that the patient's medical condition is non-urgent (Category V), the patient will be informed of the medical category and a $100.00 deposit or the applicable copay/deductible will be collected prior to services being rendered and applied to the final bill.

No financial information or deposits will be requested until after the MSE validates the patient's Category as follows:

1. **Resuscitation (Category I)** - All category I Emergency Department patients will be seen regardless of their ability to pay.
2. **Emergent (Category II)** – All category II Emergency Department patients will be seen regardless of their ability to pay.
3. **Urgent (Category III)** – Financial information will be obtained from Category III patients, a $100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill after receiving treatment and if released.
4. **Less Urgent (Category IV)** – A $100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill after receiving treatment.
5. **Non-Urgent (Category V)** – A $100.00 deposit or applicable copay/deductible will be collected and applied toward the final bill prior to receiving treatment.

## Attachments

No Attachments
Approval Signatures

<table>
<thead>
<tr>
<th>Approver</th>
<th>Date</th>
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</thead>
<tbody>
<tr>
<td>Sam Dean: Hospital Administrator</td>
<td>09/2019</td>
</tr>
<tr>
<td>Betty Bullock: Director of Staff Developement</td>
<td>09/2019</td>
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<tr>
<td>Whitney Turberville: Secretary IV</td>
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Applicability

USA Health University Hospital